

AI-Powered Law Enforcement Incident Management, Built on ServiceNow

Accelerate Reporting. Enhance Accuracy. Strengthen Public Safety.

Law enforcement agencies lose valuable time and operational effectiveness to manual incident reporting workflows. Officers spend hours completing paperwork, reports are delayed by errors and missing information, and supervisors lack real-time visibility into critical incidents and investigative backlogs.

KeenStack's AI-Powered Law Enforcement Incident Management app, built on ServiceNow, automates incident intake, enforces reporting standards, and accelerates review and routing, so agencies operate faster, improve data quality, and strengthen public safety outcomes.

Key Features

Document Intelligence for Intake Automation

Automatically extract structured data from handwritten and typed police reports, eliminating manual re-entry and reducing the time officers and records staff spend on incident documentation.

Now Assist Case Validation

Validate incident reports in real time against department-specific reporting standards to catch missing narratives, incorrect locations, and incomplete fields before reports reach supervisors.

Supervisor Insights Dashboard

Give supervisors and command staff real-time visibility into report status, validation backlogs, incident types, geographic patterns, and unit workload to support faster operational decisions.

AI-Driven Intake and Routing

Generate AI-powered incident summaries and intelligently route reports to the appropriate division with the correct priority so investigations begin without administrative delays.

Policy Enforcement and Standardization

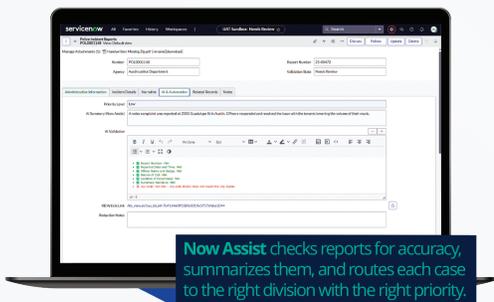
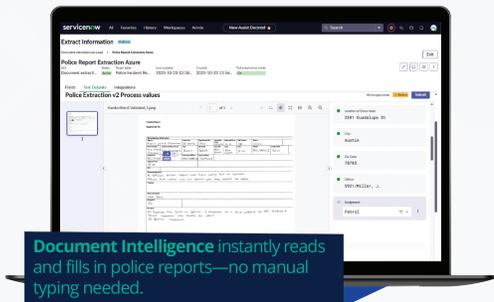
Apply consistent reporting rules across all incident types to improve evidentiary quality, reduce rework, and strengthen compliance with legal, audit, and public records requirements..

Audit-Ready Incident Documentation

Maintain complete, standardized incident records with automated validation and full workflow history to support investigations, prosecutions, audits, and transparency requests.

Why ServiceNow

Built natively on ServiceNow, the solution integrates with existing law enforcement workflows and data models. It delivers low-code agility, secure data handling, and scalable operations without custom development.



Book A Demo

Transform incident reporting. Reduce administrative burden, accelerate investigations, and improve operational visibility with KeenStack on ServiceNow.