

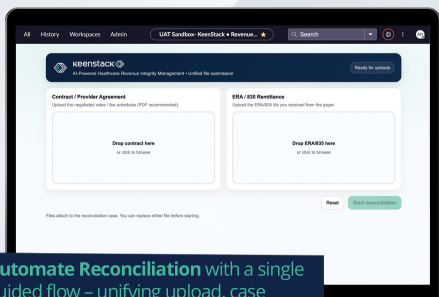


## AI-Powered Healthcare Revenue Integrity Management

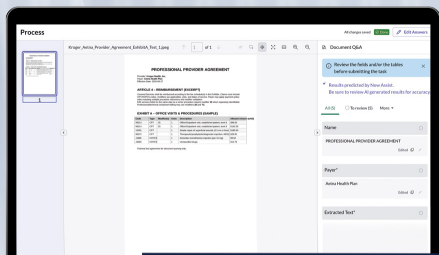
*Automate Reconciliation. Recover Revenue. Eliminate Underpayments.*

Payer underpayments are common across healthcare, and most go undetected. Revenue cycle teams are left manually comparing ERA 835 remittance files against complex contract fee schedules line by line, a process too slow and error-prone to keep pace with claim volume.

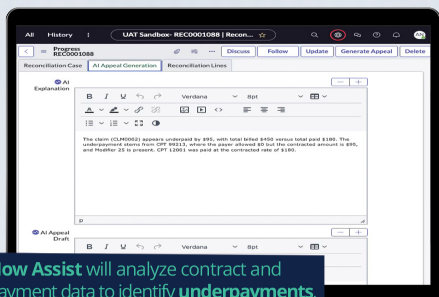
KeenStack's AI-Powered Healthcare Revenue Integrity Management app, built on ServiceNow, automates the reconciliation of payer reimbursements against contracted rates, flags discrepancies in real time, and streamlines the recovery process from end to end, so revenue cycle teams recover more, faster, and with less manual effort.



Automate Reconciliation with a single guided flow – unifying upload, case creation, and processing.



Document Intelligence instantly reads and extracts contract and payment data —no manual typing or review needed.



Now Assist will analyze contract and payment data to identify underpayments, and generate appeals.

### Key Features:

- **Multi-Source Ingestion:** Ingest contract PDFs and ERA 835 remittance files via upload or near-real-time feeds for a unified, continuously updated reconciliation foundation.
- **AI-Powered Contract Term Extraction:** Parse reimbursement tables, carve-outs, and modifier logic from unstructured contract documents, normalizing terms across payers and code sets for consistent, defensible variance runs.
- **Automated Variance Detection and Explanation:** Compare expected rates against actual paid amounts and surface plain-language explanations of each discrepancy with a recommended next step.
- **Closed-Loop Recovery Workflows:** Assign, approve, appeal, and track underpayment cases through resolution inside a single governed ServiceNow environment with full auditability at every step.
- **Operational Dashboards and Insights:** Real-time visibility into payer performance, contract compliance, variance trends, and recovery rates across the entire revenue cycle.

### Why ServiceNow?

Built natively on ServiceNow, the solution connects with your existing claims, remittance, and contract systems. It delivers low-code agility, secure data handling, and a consistent system of record for payer performance without custom development.

## BOOK A DEMO

Transform revenue integrity management. Automate reconciliation, recover underpayments, and protect your bottom line with KeenStack on ServiceNow.